

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 6, 2022	Name of Inspector: Shyla Sittampalam, RN
Inspection Type: Mandatory Reporting Inspection	
Licensee: Livita OPCO Parkway Inc. / 4476 Chesswood Drive, Toronto, ON M3J 2B9 (the "Licensee")	
Retirement Home: Livita Parkway Retirement Residence / 1645 Pickering Parkway, Pickering, ON L1V 7E9 (the "home")	
Licence Number: T0585	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p align="center">(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p>Inspection Finding</p> <p>A report was made to RHRA regarding suspected improper care for a resident. As part of the inspection in response to the report, the inspector reviewed the resident's records and interviewed staff. The inspector confirmed that the Licensee failed to reassess the resident when their care needs changed.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 56; Format and retention of records.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>56. (3) The licensee shall ensure that each of the records is kept in a readable and useable format that allows a complete copy of the record to be readily produced.</p>

Inspection Finding

A report was made to RHRA regarding pests, cleanliness, disrepair in various areas of the home and suspected improper care. At the time of the inspection, the Licensee failed to ensure records related to complaints were retained, as prescribed.

Outcome

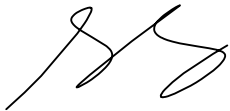
The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector		Date	July 19, 2022
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