

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: May 30, 2022 | Name of Inspector: Jennifer Sarkis |
| Inspection Type: Mandatory Reporting Inspection | |
| Licensee: Lifetimes Limited Partnership / 3200 Dufferin Street, Toronto, ON M6A 3B2 (the "Licnsee") | |
| Retirement Home: Park Place Retirement / 126 Graham Street, Woodstock, ON N4S 6J9 (the "home") | |
| Licence Number: S0343 | |

| Purpose of Inspection |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> |
| <p>Inspection Finding</p> <p>A report was made to RHRA regarding two residents who reported missing money. As part of the inspection in response to the report, the inspector reviewed records relating to the residents and a sample of additional residents from the home's complaint log. The inspector confirmed that the Licensee failed to ensure that one resident of the home had their plan of care revised within six months.</p> |
| <p>Outcome</p> <p>At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.</p> |
| <p>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>27. (5) The licensee of a retirement home shall ensure that,</p> <p>(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p>(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,</p> |

Inspection Finding

During the inspection, the inspector was not screened appropriately by staff and required direction from the inspector to complete active COVID-19 screening, as required by the Chief Medical Officer of Health. Through observation, the inspector observed a family member enter the home and failed to be screened and did not complete the necessary documentation in the visitor’s log. Additionally, two external persons entered the home to assist a resident moving and were not actively screened.

Outcome


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector  | Date July 12, 2022 |
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