

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** June 7, 2022 | **Name of Inspector:** Tania Buko

**Inspection Type:** Mandatory Reporting Inspection

Licensee: Sienna Ontario RH GP Inc. / 302 Town Centre Boulevard, Markham, ON L3R 0E8 (the "Licensee")

Retirement Home: Aspira Doon Village Retirement Living / 868 Doon Village Road, Kitchener, ON N2P 3A4

(the "home")

Licence Number: T0526

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

**24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

## **Inspection Finding**

The Licensee reported to the RHRA an incident of resident-to-resident abuse had occurred. The inspector interviewed staff and reviewed resident care files, training records and the home's policies and confirmed the Licensee had followed their policies. While conducting this inspection, the Inspector followed up on an area of previous non-compliance relating to emergency plans and procedures and reviewed related documents. The Inspector found the Licensee failed to ensure current arrangements were in place with community partners that will respond to an emergency at the home.

#### **Outcome**

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Tania Buko	July 6, 2022

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