

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> June 9, 2022	<b>Name of Inspector:</b> Shyla Sittampalam, RN
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Estonian Relief Committee in Canada / 40 Old Kingston Road, Scarborough, ON M1E 3J5 (the "Licensee")	
<b>Retirement Home:</b> Ehatare Retirement Home / 40 Old Kingston Road, Scarborough, ON M1E 3J5 (the "home")	
<b>Licence Number:</b> T0197	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>67. (4)</b> Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p><b>Inspection Finding</b></p> <p>A report was made to RHRA regarding alleged physical abuse of a resident. The inspector interviewed the home's staff and hospital team members, reviewed records related to the resident, staff training and staff files. The inspector confirmed that the Licensee had reason to suspect alleged physical abuse and did not comply with their Zero Tolerance of Abuse and Neglect policy by not informing the Executive Director and not completing an investigation.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by July 13, 2022. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date July 5, 2022
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