

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 3, 2022	Name of Inspector: Angela Butler
Inspection Type: Mandatory Reporting Inspection	
Licensee: Waverley Retirement Residences Inc. / 2420 Meadowpine Blvd, Mississauga, ON L5N 6S2 (the "Licensee")	
Retirement Home: Waverley Mansion / 10 Grand Avenue, London, ON N6C 1K9 (the "home")	

Licence Number: S0451

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>17. (1)</u> Every licensee of a retirement home shall ensure that the common areas of the home, including the floors and any furnishings, equipment and linens in those areas, are clean and sanitary.

Inspection Finding

A report was made to RHRA regarding the maintenance of the home and safety concerns of the residents. As part of the inspection, the inspector reviewed staff training, maintenance invoices, the home's maintenance policy, maintenance logs, toured the home and a spoke with a resident and staff members. The inspector found while touring the home that the carpets were dirty, appeared not to be vacuumed and chairs were stained in the common areas. As a result, the Licensee failed to ensure that the common areas in the home were clean and sanitary.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Date June 22, 2022