

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 28, 2022	Name of Inspector: Ingrid Boiago RN
Inspection Type: Mandatory Reporting Inspection	
Licensee: Baybridge (Brampton) Inc. / 20 Queen Street, Toronto, ON M5H 3R3 (the “Licensee”)	
Retirement Home: Amica Peel Village / 223 Main Street, Brampton, ON L6Y 6H1 (the “home”)	
Licence Number: T0528	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the “RHA”).

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 41; Dementia care program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>41. (3) The program shall be developed and implemented in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.</p>
<p>Inspection Finding</p> <p>A report was made to RHRA regarding incidents of resident-to-resident abuse. The inspector reviewed policies and documentation provided by the Licensee. The evidence shows that despite having all of the written documentation in place, the Licensee did not implement specific behaviour management strategies to ensure the well-being of their dementia care residents in a way to address the behaviours accordingly. The dementia care program was not implemented in accordance with prevailing practices.</p>
<p>Outcome</p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <p style="padding-left: 40px;">(a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;</p>

- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

As part of the inspection, the inspector interviewed the involved residents, reviewed both resident care files and the Licensee's behaviour management strategy, as well as made physical observations on the unit. Evidence showed that no strategies or techniques were being implemented to monitor and address residents who had repeated behaviours that posed a risk to other residents in the home.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection

3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

- 62. (12)** The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,
 - (b) the resident's care needs change or the care services set out in the plan are no longer necessary;

Inspection Finding

As part of the inspection, the inspector reviewed certain residents' plans of care and noted they did not adequately address or reflect a change in their escalating behaviours or provide behaviour management strategies to address these behaviours.

Outcome


The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date June 13, 2022
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