

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 22, 2022	Name of Inspector: Shara Bundy
Inspection Type: Compliance Inspection	
Licensee: Seasons Retirement Communities (Owen Sound) GP Inc. / 1315 North Service Road, Oakville, ON L6H 1A7 (the "Licensee")	
Retirement Home: Seasons Owen Sound / 1389 16th Avenue, Owen Sound, ON N4K 0A9 (the "home")	
Licence Number: S0158	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>27. (5)</u> The licensee of a retirement home shall ensure that,</p> <p>(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p>(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,</p> <p>(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.</p>
<p>Inspection Finding</p> <p>A COVID-19 inspection was conducted together with the local Public Health Unit. The inspector reviewed COVID-19 policies and procedures and made observations during a tour of the home. The licensee failed to take all reasonable steps in the retirement home to follow, any directive respecting coronavirus (COVID-19) issued to retirement homes by the Chief Medical Officer of Health. Specifically, the Licensee failed to provide evidence of a COVID-19 Outbreak Preparedness Plan to manage resident behaviours to ensure staff and resident health and safety; Additionally, the home failed to provide an adequate supply of PPE stations and ABHR and disinfection products to allow for proper donning and doffing of PPE, hand hygiene, and disinfection/re-purposing of equipment at the point of care.</p>

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Shara Bundy</i>	Date June 13, 2022
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