

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 14, 2022	Name of Inspector: Michele Davidson
Inspection Type: Mandatory Reporting Inspection	
Licensee: ASC (Taunton) Facility Limited Partnership / 175 Bloor Street East, Toronto, ON M4W 3R8 (the "Licensee")	
Retirement Home: Lakeridge Heights Retirement Residence / 4050 Garrard Road, Whitby, ON L1R 3K8 (the "home")	
Licence Number: T0589	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p>(h) the resident is given sufficient time to eat at his or her own pace;</p>
<p>Inspection Finding</p> <p>The inspection found that staff were not providing residents with sufficient time to eat at a pace that was comfortable for that particular resident.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by June 13, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 41; Dementia care program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>41. (2) The program shall include,</p> <p>(a) therapies, techniques and activities, including mental stimulation, to maximize the functioning and independence of the resident in the areas of physical, cognitive, sensory and social abilities;</p>

<p>(c) therapies, techniques and activities to promote quality of life and wellbeing for the resident;</p>
<p>Inspection Finding</p> <p>The inspector reviewed the homes documentation, and interviewed relevant individuals. The inspection found that the home’s dementia care program did not include activities to promote mental stimulation, maximize functioning, independence, quality of life and wellbeing for the residents.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>
<p>3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <p style="padding-left: 40px;">(b) the planned care services for the resident that the licensee will provide, including,</p> <p style="padding-left: 80px;">(iii) clear directions to the licensee’s staff who provide direct care to the resident;</p>
<p>Inspection Finding</p> <p>The inspector reviewed a sample of resident files and found that one file did not contain clear direction to staff on the resident’s needs related to dementia care services that were being provided.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>M. Davidson</i>	Date June 6, 2022
--	--------------------------