

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: May 6, 2022	Name of Inspector: Denise Tessier	
Inspection Type: Routine Inspection		
Licensee: HCN-Revera Lessee (Valley Stream) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee")		
Retirement Home: Valley Stream Manor / 2 Valley Stream Drive, Ottawa, ON K2H 0A5 (the "home")		
Licence Number: N0400		

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (5) The licensee shall,

(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,

(i) the loss of essential services,

(b) at least once every two years, conduct a planned evacuation of the retirement home;

Inspection Finding

The inspector reviewed the Licensee's records of testing for their emergency plans and found that the testing for the loss of essential services had not been completed since February 2021 and the full evacuation to be tested every two years had not been completed since January 2019. The Licensee failed to ensure that testing was done as required.

Outcome

The Licensee submitted a plan to achieve compliance by June 27, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

Signature of Inspector	Date
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