

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 4, 2022	Name of Inspector: Douglas Crust
Inspection Type: Mandatory Reporting Inspection	
Licensee: HCN-Revera Lessee (Greenway) LP / 5015 Spectrum Way, Mississauga, ON L4W OE4 (the "Licensee")	
Retirement Home: Greenway Retirement Village / 100 Ken Whillans Drive, Brampton, ON L6V 0A4 (the "home")	
Licence Number: T0448	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management. Specifically, the Licensee failed to comply with the following subsection(s): <u>23. (1)</u> Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes, (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;
Inspection Finding The Licensee reported an alleged incident of resident-to-resident abuse to the RHRA. As part of the inspection in response to the allegation, the inspector interviewed staff, reviewed the aggressor's care file, and reviewed the Licensee's behaviour management strategy. The inspector found that the Licensee had not implemented behaviour monitoring of the resident identified as the aggressor, as set forth in their strategy.
Outcome The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date April 21, 2022
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