

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** April 5, 2022 **Name of Inspector:** Heather Pozzo

**Inspection Type:** Compliance Inspection

Licensee: Ewart Angus Homes Inc / 2601 Bayview Avenue, Toronto, ON M2L 1B5 (the "Licensee")

Retirement Home: Cedarhurst Dementia Care Home / 2601 Bayview Avenue, Toronto, ON M2L 1B5 (the

"home")

**Licence Number: T0065** 

### **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1 The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (12**) The licensee shall ensure that the resident is reassessed, and the plan of care reviewed and revised at least every six months.

#### **Inspection Finding**

The inspector reviewed 3 Plans of Care and found all 3 to be without a current assessment and 1 that had not been revised within the required timeframe. The Licensee failed to ensure that assessments and plans of care were completed as required.

#### **Outcome**

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; On-going training. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

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- <u>65. (4)</u> The licensee shall ensure that the persons who are required to receive the training described in subsection (2) receive on-going training as described in that subsection at the times required by the regulations.
- **14. (2)** For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.
- **14. (5)** The licensee shall ensure that the persons who are required to receive the training described in subsection 65 (5) of the Act receive that training on an ongoing basis, namely at least annually after receiving the training described in subsection (4).

## **Inspection Finding**

The inspector reviewed a sample of staff training records and found several that were out of date with mandatory annual updates. The home has failed to ensure that all staff were trained as required.

## **Outcome**

The Licensee submitted a plan to achieve compliance by April 30, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.

## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
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