

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: March 22, 2022 **Name of Inspector:** Jennifer Sarkis

Inspection Type: Mandatory Reporting Inspection

Licensee: LL GP II Inc. / 330 Bay Street, Toronto, ON M5H 2S8 (the "Licensee")

Retirement Home: Villa de Rose / 370 Hellems Avenue, Welland, ON L3B 0B5 (the "home")

Licence Number: S0473

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Involvement of resident, etc..

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (5)</u> The licensee shall ensure that the resident, the resident's substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an opportunity to participate in the development, implementation and reviews of the resident's plan of care.

Inspection Finding

The inspector reviewed a sample of resident care files and found that 1 resident did not have their plan of care approved appropriately, as there was no evidence that the plan had been approved by the residents or their substitute decision makers. The Licensee failed to ensure that all resident plans of care had been approved as required.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector		Date April 12, 2022
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