

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: March 2, 2022 | **Name of Inspector:** Douglas Crust

Inspection Type: Mandatory Reporting Inspection

Licensee: Seasons Retirement Communities (Stoney Creek) GP Inc. / 1315 North Service Road, Oakville , ON

L6H 1A7 (the "Licensee")

Retirement Home: Seasons Stoney Creek / 8 Shoreview Place, Stoney Creek, ON L8E 0J6 (the "home")

Licence Number: S0439

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.

Specifically, the Licensee failed to comply with the following subsection(s):

- **29.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
 - (b) no drug is administered by the licensee or the staff to the resident in the home except in accordance with the directions for use specified by the person who prescribed the drug for the resident;
- <u>32.</u> If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,
 - (a) the person who administered the drug or other substance prepares a written record noting the name and amount of the drug or other substance, the route of its administration and the time and date on which it was administered;

Inspection Finding

The Licensee reported to the RHRA that an incident of improper or incompetent treatment or care of a resident had occurred. The inspector interviewed staff who had knowledge of the incident, as well as reviewed records of the incident in the home. The inspector confirmed that a drug was administered to a resident outside of the instructions for use indicated by the resident's physician. In addition, the resident's medication administration record was not completed with all of the prescribed details.

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Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months

Inspection Finding

As part of the inspection in response to the report, the inspector reviewed records relating to the resident, and interviewed staff of the Home. The inspector confirmed that the Licensee failed to revise the resident's plan of care as required.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Sof.	April 6, 2022

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