

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

Inspection Information	
<b>Date of Inspection:</b> March 18, 2022	<b>Name of Inspector:</b> Ingrid Boiago RN
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> 2861717 Ontario Inc. / 185 Grand River Street, Paris, ON N3L 2N2 (the "Licensee")	
<b>Retirement Home:</b> Penmarvian Retirement Home / 185 Grand River Street, Paris, ON N3L 2N2 (the "home")	
<b>Licence Number:</b> S0535	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>23. (1)</b> Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ul style="list-style-type: none"> <li>(a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;</li> <li>(b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;</li> <li>(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;</li> </ul>
<p><b>Inspection Finding</b></p> <p>The inspector reviewed a sample of resident care files and found 3 residents with behavioural issues that were not included in their plan of care and further that no behaviour strategies or techniques were being implemented to monitor, assess and manage the behaviours exhibited</p>
<p><b>Outcome</b></p> <p>The Licensee advises that it has taken corrective action to meet compliance. RHRA to confirm compliance by inspection</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p>

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (12)** The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,  
(b) the resident's care needs change or the care services set out in the plan are no longer necessary;

**Inspection Finding**

The inspector reviewed a sample of resident care files and found that 3 residents did not have their plans of care updated as care needs changed or at least every six months. The Licensee failed to ensure that the plans of care were updated and completed to reflect the residents care needs.

**Outcome**


The Licensee has advised that corrective action to achieve compliance. RHRA to confirm compliance by inspection

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date  March 31, 2022
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