

## FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information   |                                  |  |
|--|----------------------------------|--|
| Date of Inspection: March 22, 2022   | Name of Inspector: Douglas Crust |  |
| Inspection Type: Routine Inspection  |                                  |  |
| Licensee: HCN-Revera Lessee (Annex) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee") |                                  |  |
| Retirement Home: The Annex / 123 Spadina Road, Toronto, ON M5R 2T1 (the "home")                      |                                  |  |
| Licence Number: T0427  |                                  |  |

### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

### **NON-COMPLIANCE**

# 1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (9)** The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

**47. (1)** Subject to subsection (4), as soon as possible and not later than two days after a resident commences residency in a retirement home, the licensee of a retirement home shall develop an initial plan of care for the resident based on the initial assessment of the resident's immediate care needs conducted under section 43 that includes all of the information listed in subsection 62 (4) of the Act that is relevant to the resident's immediate care needs.

**47. (5)** If an assessment of a resident indicates that the resident's care needs may include dementia care, skin and wound care or the use of a personal assistance services device, the licensee shall ensure that an interdisciplinary care conference is held as part of the development of the resident's plan of care and that the resident's plan of care takes into account the results of the care conference.

#### **Inspection Finding**

The assessments and plans of care for three residents, recently admitted to the Home, were inspected. Of these, there was no evidence that a copy of the plans of care for two residents was provided to the residents, or their substitute decision-makers, as prescribed. Also, the plan of care for one resident was not developed within the prescribed timeframe. Finally, there was no evidence of an interdisciplinary care conference as part of the development of the plan of care for one resident with needs related to dementia.



### Outcome

The Licensee submitted a plan to achieve compliance by April 30, 2022. RHRA to confirm compliance by inspection.

### NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

| Signature of Inspector | Date           |
|------------------------|----------------|
| DUT.                   | March 29, 2022 |