

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 9, 2022	Name of Inspector: Georges Gauthier
Inspection Type: Routine Inspection	
Licensee: Diversicare Canada Management Services Co., Inc. / 5290 Yonge Street, North York, ON M2N 5P9 (the "Licensee")	
Retirement Home: The Richmond Retirement Residence / 175 North Front Street, Belleville, ON K8P 4Y8 (the "home")	
Licence Number: N0362	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p style="padding-left: 40px;">47. (4) Subject to subsections (5) and (6), a plan of care for a resident is complete if the plan, (b) sets out,</p> <p style="padding-left: 80px;">(ii) the names and contact information of the resident’s substitute decision-makers, if any.</p>
<p>Inspection Finding</p> <p>The listed item was not fully addressed in relation to some plans of care reviewed during inspection.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector	Date March 22, 2022
------------------------	------------------------