

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |  |
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| <b>Date of Inspection:</b> March 1, 2022   | <b>Name of Inspector:</b> Shyla Sittampalam RN |
| <b>Inspection Type:</b> Routine Inspection   |  |
| <b>Licensee:</b> 1952840 Ontario Inc. / 47 Roslin Ave, Toronto, ON M4N 1Z1 (the "Licensee")                                  |  |
| <b>Retirement Home:</b> The Dynasty of Port Hope Retirement Residence / 164 Peter Street, Port Hope, ON L1A 1C6 (the "home") |  |
| <b>Licence Number:</b> T0515   |  |

| Purpose of Inspection   |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE   |
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| <p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training.</b><br/> <b>The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Additional training for direct care staff.</b><br/> <b>The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</b><br/> <b>The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>65. (2)</b> Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,<br/> (d) the licensee's policy mentioned in subsection 68 (3) regarding the use of personal assistance services devices for residents;</p> <p><b>65. (5)</b> The licensee shall ensure that all staff who provide care services to residents receive training in the following matters and at the times required by the regulations, as a condition of continuing to have contact with residents, in addition to the other training that they are required to receive under this section:<br/> 3. Behaviour management.</p> <p><b>14. (1)</b> For the purposes of clause 65 (2) (j) of the Act, every licensee of a retirement home shall ensure that all staff who work in the home receive training in the procedure described in subsection 73 (1) of the Act for a person to complain to the licensee.</p> <p><b>27. (9)</b> The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including,</p> |

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| <p>(a) the need for and method of maintaining proper hand hygiene and method of preventing cross contamination, including proper handling of soiled linens, the protection of uniforms, and the separation of clean and dirty items;</p> <p>(b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.</p> |
| <p><b>Inspection Finding</b></p> <p>At the time of inspection training records reviewed indicated that staff members had not received training in the areas listed.</p>   |
| <p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by March 24, 2022. RHRA to confirm compliance by inspection.</p>   |

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

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| <p>Signature of Inspector</p>  | <p>Date</p> <p>March 14, 2022</p> |
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