

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** February 23, 2022 Name of Inspector: Heather Pozzo

**Inspection Type:** Routine Inspection

Licensee: 737566 Ontario Inc. / 1097 Bethune Drive, Gravenhurst, ON P1P 0A8 (the "Licensee")

Retirement Home: Granite Ridge Retirement Residence / 1097 Bethune Drive, Gravenhurst, ON P1P 0A8

(the "home")

**Licence Number: N0113** 

#### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (4)</u> The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,
  - (b) the planned care services for the resident that the licensee will provide, including,
    - (i) the details of the services,
    - (ii) the goals that the services are intended to achieve,
    - (iii) clear directions to the licensee's staff who provide direct care to the resident.
  - (a) the care services that are part of a package of care services that the resident is entitled to receive under the resident's agreement with the licensee, whether or not the resident receives the services.

### **Inspection Finding**

The listed items were not addressed in relation to some resident's Plans of Care.

#### **Outcome**

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
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