

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: February 9, 2022	Name of Inspector: Rachelle Harber
Inspection Type: Routine Inspection	
Licensee: Pioneer Elder Care Inc. / 37 Royal York Road, St. Catharines, ON L2N 2N7 (the "Licensee")	
Retirement Home: Pioneer Elder Care / 180A Lakeshore Road, St. Catharines, ON L2N 2V3 (the "home")	
Licence Number: S0007	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision. Specifically, the Licensee failed to comply with the following subsection(s): 62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months.
Inspection Finding The Licensee failed to meet the requirements set out in this section related to plans of care for two residents files who were reviewed.
Outcome The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.
2. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances. Specifically, the Licensee failed to comply with the following subsection(s): 30. If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that, (a) the drugs or other substances are stored in an area or a medication cart that, (ii) is locked and secure,

(b) controlled substances as defined in the Controlled Drugs and Substances Act (Canada) are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart;

Inspection Finding

The Licensee failed to ensure that drugs and other substances, including controlled substances that are stored in the retirement on behalf of the resident, are kept locked and secured.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date March 8, 2022
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