

## FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information   |                                   |  |
|--|-----------------------------------|--|
| Date of Inspection: February 10, 2022  | Name of Inspector: Denise Tessier |  |
| Inspection Type: Routine Inspection  |                                   |  |
| Licensee: Caressant Care Nursing and Retirement Homes Limited / 264 Norwich Avenue, Woodstock, ON N4S 3V9 (the "Licensee") |                                   |  |
| Retirement Home: Caressant Care - Cobden / 12 Wren Drive, Cobden, ON K0J 1K0 (the "home")                                  |                                   |  |
| Licence Number: N0024  |                                   |  |

#### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

### NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (9)** The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident's substitute decision-maker.

#### Inspection Finding

The Licensee failed to obtain approvals for two plans of care reviewed.

#### Outcome

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.



# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

| Signature of Inspector | Date              |
|------------------------|-------------------|
| Der -                  | February 17, 2022 |