

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: December 16, 2021 **Name of Inspector:** Shara Bundy

Inspection Type: Mandatory Reporting Inspection

Licensee: Schlegel Villages Inc. / 325 Max Becker Drive, Kitchener, ON N2E 4H5 (the "Licensee")

Retirement Home: The Village of Erin Meadows / 2930 Erin Centre Blvd., Mississauga, ON L5M 7M4 (the

"home")

Licence Number: T0550

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 74; Licensee's duty to respond to incidents of wrongdoing.

Specifically, the Licensee failed to comply with the following subsection(s):

- 74. Every licensee of a retirement home shall ensure that,
 - (a) every alleged, suspected or witnessed incident of the following of which the licensee knows or that is reported to the licensee is immediately investigated:
 - (i) abuse of a resident of the home by anyone,
 - (b) appropriate action as determined in the context of this Part and in the circumstances is taken in response to every incident described in clause (a);

Inspection Finding

The Licensee failed to take appropriate action in response to an allegation of resident-to-resident physical abuse. Specifically, the Licensee failed to investigate an allegation of abuse and failed to report the incident to the physicians or substitute decision makers for the residents involved. The Licensee also failed to assess the residents involved for any physical or emotional harm.

Outcome

The Licensee has submitted a plan to achieve compliance by February 15, 2022. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Shara Bundy	February 9, 2022

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