

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** December 2, 2021 Name of Inspector: Shara Bundy

**Inspection Type:** Routine Inspection

Licensee: 480313 Ontario Inc. / 335 Dundas Street, Waterdown, ON LOR 2H0 (the "Licensee")

Retirement Home: Waterdown Manor / 335 Dundas Street, Waterdown, ON LOR 2H0 (the "home")

Licence Number: T0184

### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

## **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

- **44. (1)** Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.
- <u>47. (2)</u> No later than 21 days after a resident commences residency in a retirement home, the licensee of the home shall develop a complete plan of care for the resident based on the full assessment of the resident's care needs and preferences conducted under section 44 that takes into account all of the matters that must be considered in a full assessment.

#### **Inspection Finding**

The Licensee failed to ensure that a Full Assessment and Complete Plan of Care, for a resident who was recently admitted to the home, were completed within the required time frame.

## Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

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# 24. (5) The licensee shall,

(b) at least once every two years, conduct a planned evacuation of the retirement home;

## **Inspection Finding**

The Licensee failed to, at least once every two years, conduct a planned evacuation of the retirement home.

#### Outcome

The Licensee must take corrective action to achieve compliance.

# 3. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.

Specifically, the Licensee failed to comply with the following subsection(s):

- 27. (5) The licensee of a retirement home shall ensure that,
  - (0.b) all reasonable steps are taken in the retirement home to follow,
    - (i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,
  - (0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;

## **Inspection Finding**

At the time of the inspection, the Licensee was unable to provide a current Visitor Policy or Vaccination Policy as directed by the Chief Medical Officer of Health regarding COVID-19.

#### **Outcome**

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Shara Bundy	January 18, 2022

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