

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: January 4, 2022 | **Name of Inspector:** Angela Butler

Inspection Type: Routine Inspection

Licensee: Chartwell Master Care Corporation / 7070 Derrycrest Drive, Mississauga, ON L5W 0G5 (the

"Licensee")

Retirement Home: Chartwell Riverside Retirement Residence / 201 Riverside Drive, London, ON N6H 1E5

(the "home")

Licence Number: S0050

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

62. (12) The licensee shall ensure that the resident is reassessed, and the plan of care reviewed and revised at least every six months.

Inspection Finding

The Licensee failed to update Plans of Care every 6 months.

Outcome

The Licensee submitted a plan to achieve compliance by January 31, 2021. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

Final Inspection Report Page 1 of 2



The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	(Angela	Suder	RN	Date January 17, 2022

Final Inspection Report Page 2 of 2