

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** December 13, 2021 Name of Inspector: Nathalie Bartlett

**Inspection Type:** Routine Inspection

Licensee: Kemptville Retirement Living Inc / 1199 Notre-Dame St., Embrun, ON KOA 1WO (the "Licensee")

Retirement Home: Kemptville Retirement Living Inc. / 2950 County Rd 43, Kemptville, ON KOG 1J0 (the

"home")

**Licence Number: N0508** 

## **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

- **24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.
- 24. (5) The licensee shall,
  - (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
    - (i) the loss of essential services,
    - (ii) situations involving a missing resident,
    - (iii) medical emergencies,
    - (iv) violent outbursts;
  - (b) at least once every two years, conduct a planned evacuation of the retirement home;

## **Inspection Finding**

The Licensee failed to test the emergency plan including arrangements with community agencies, partner facilities, and resources that will be involved in responding to the loss of essential services, situations involving a missing resident, medical emergencies, and violent outbursts on an annual basis as prescribed.

### Outcome

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The Licensee submitted a plan to achieve compliance by February 19th, 2022. RHRA to confirm compliance by inspection.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Nathalia Bartlot	January 4 <sup>th</sup> , 2022

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