

REGISTRAR ORDER Under the Retirement Homes Act, 2010

Order Number: 2021-S0477-93-01

Date of Order: December 20, 2021

Licensee: Netherlands Reformed Congregation at Norwich (the "Licensee")

Retirement Home: Bethany Care Home, Norwich, ON

Licence Number: S0477

Order Information: The Deputy Registrar issued an Order to Pay an Administrative Penalty under section 93 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Deputy Registrar believes on reasonable grounds that the Licensee contravened section 27(5)(0.b) of the Ontario Regulation 166/11 (the "Regulation"), by failing to take all reasonable steps to follow the Directives issued by the Chief Medical Officer of Health (the "CMOH"). Specifically, the Licensee failed to report confirmed or probable cases of COVID-19 to the local public health unit as soon as possible.