

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2021-S0477-90-01

Date of Order: December 20, 2021

Licensee: Netherlands Reformed Congregation at Norwich (the "Licensee")

Retirement Home: Bethany Care Home, Norwich, ON

Licence Number: S0477

Order Information: The Deputy Registrar issued a Compliance Order to the Licensee under section 90 of the *Retirement Homes Act, 2010* (the "Act"). The Deputy Registrar believes on reasonable grounds that the Licensee contravened section 27(5)(0.b) of the Ontario Regulation 166/11 (the "Regulation"), by failing to take all reasonable steps to follow the Directives issued by the Chief Medical Officer of Health (the "CMOH"). Specifically, the Licensee failed to report confirmed or probable cases of COVID-19 to the local public health unit as soon as possible. The Order requires the Licensee to, among other things, provide documentation to the RHRA demonstrating compliance with the Home's vaccination policy, active screening requirements, and demonstrating that the Home is asking essential caregivers and support workers to verbally attest to having reviewed the Home's visitor policy regarding the proper use of PPE and hand hygiene.