

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 30, 2021	Name of Inspector: Nathalie Bartlett
Inspection Type: Routine Inspection	
Licensee: NE Realty Holding LP / 117 Peter Street, Toronto, ON M5V 0M3 (the "Licensee")	
Retirement Home: Governors Walk / 150 Stanley Avenue, Ottawa, ON K1M 2J7 (the "home")	
Licence Number: N0510	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p>24. (5) The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <ul style="list-style-type: none"> (i) the loss of essential services, (ii) situations involving a missing resident, (iii) medical emergencies, (iv) violent outbursts; <p>(b) at least once every two years, conduct a planned evacuation of the retirement home;</p>
<p>Inspection Finding</p> <p>The Licensee failed to test the emergency plan including arrangements with community agencies, partner facilities, and resources that will be involved in responding to an emergency.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by March 10th, 2022. RHRA to confirm compliance by inspection.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The Licensee failed to implement strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home.

Outcome

The Licensee submitted a plan to achieve compliance by January 14th, 2022. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date December 20 th , 2021
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