

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: August 4, 2021 **Name of Inspector:** Angela Butler

Inspection Type: Mandatory Reporting Inspection

Licensee: LL GP Inc. / 330 Bay Street, Toronto, ON M5H 2S8 (the "Licensee")

Retirement Home: Wallaceburg Retirement Residence / 70 Duke Street, Wallaceburg, ON N8A 5E4 (the

"home")

Licence Number: S0409

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>67. (4)</u> Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.

Inspection Finding

The Licensee failed to follow their Zero Tolerance of Abuse Policy in contacting the police following a resident to resident sexual abuse incident.

Outcome

The Licensee submitted a plan to achieve compliance by August 25, 2021. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,

(b) the resident's care needs change or the care services set out in the plan are no longer necessary;

Final Inspection Report Page 1 of 2



Inspection Finding

The home was not able to demonstrate that they had updated the residents' plans of care following the above mentioned incident.

Outcome

The Licensee submitted a plan to achieve compliance by August 12, 2021. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Augela Butler RN	August 23, 2021

Final Inspection Report Page 2 of 2