

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** November 17, 2021 | **Name of Inspector:** Angela Butler

**Inspection Type:** Routine Inspection

Licensee: peopleCare Communities Inc. / 735 Bridge Street, Waterloo, ON N2V 2H1 (the "Licensee")

Retirement Home: Oakcrossing Retirement Living / 1238 Oakcrossing Road, London, ON N6H 0K2 (the

"home")

**License Number:** S0443

## **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

**24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

### **Inspection Finding**

The Licensee failed to keep up-to-date arrangements for community partners in the event of an emergency.

#### **Outcome**

The Licensee submitted a plan to achieve compliance by December 15, 2021. RHRA to confirm compliance by inspection.

# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

Final Inspection Report Page 1 of 2



The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Angela Sweler RN	Date November 29, 2021
------------------------	------------------	------------------------

Final Inspection Report Page 2 of 2