

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2021-S0435-90-01
Date of Order: November 26, 2021
Licensee: 2396745 Ontario Inc. (the "Licensee")
Retirement Home: Aylmer Retirement Residence, Aylmer, ON
Licence Number: S0435
Order Information: The Deputy Registrar issued a Compliance Order to the Licensee under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") and under Ontario Regulation 55/21 of the <i>Emergency Management and Civil Protection Act, RSO 1990, c E. 9</i> . The Order requires that the Licensee, among other things, immediately ensure that, at all times, there is a designated individual responsible for the operations of the Home who is available and who has the appropriate authority to issue directions for improved IPAC measures and staffing, including purchasing necessary equipment and retaining additional staffing personnel. The Order also requires the Licensee to follow and implement all directions given to it by the local medical officer of health or designate from the Southwestern Public Health unit and to ensure that all staff of the Home implement and follow the most up-to-date Directives of the Chief Medical Officer of Health, particularly Directives #3 and #5.