

## FINAL INSPECTION REPORT

### Under the *Retirement Homes Act, 2010*

Inspection Information	
<b>Date of Inspection:</b> November 9, 2021	<b>Name of Inspector:</b> Melissa Meikle
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> 7209908 Canada Inc. / 475 Church Street, Russell, ON K4A 0A9 (the "Licensee")	
<b>Retirement Home:</b> Russell Meadows Retirement Community / 475 Church Street, Russell, ON K4R 0A9 (the "home")	
<b>Licence Number:</b> N0108	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>27. (9)</u></b> The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including,</p> <ul style="list-style-type: none"> <li>(a) the need for and method of maintaining proper hand hygiene and method of preventing cross contamination, including proper handling of soiled linens, the protection of uniforms, and the separation of clean and dirty items;</li> <li>(b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.</li> </ul>
<p><b>Inspection Finding</b></p> <p>At the time of inspection there were 3 staff that had not completed the above prescribed training.</p>
<p><b>Outcome</b></p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>27. (5)</u></b> The licensee of a retirement home shall ensure that,</p>

- (0.b) all reasonable steps are taken in the retirement home to follow,  
(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,

**Inspection Finding**

During the inspection, the Licensee was unable to demonstrate compliance provided by the Chief Medical Officer of Health, Directive #3 in response to COVID-19. Specifically, residents were not properly screened and there was no documentation of daily disinfection of high touch services. Further, the visitor policy did not contain the required content including a timely process for resolution and procedures for escalating concerns to the RHRA.

**Outcome**

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

## NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date November 25, 2021
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