

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 2, 2021	Name of Inspector: Heather Pozzo
Inspection Type: Mandatory Reporting Inspection	
Licensee: Shannex RLC Limited / 6121 Starboard Drive, Halifax, NS B3M 1N0 (the "Licensee")	
Retirement Home: Parkland On Eglinton West / 4650 Eglinton West, Etobicoke, ON M9A 0E3 (the "home")	
Licence Number: T0566	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Compliance with plan.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (10) The licensee shall ensure that the care services that the licensee provides to the resident are set out in the plan of care and are provided to the resident in accordance with the plan and the prescribed requirements.</p>
<p>Inspection Finding</p> <p>The Licensee failed to ensure compliance with a resident's plan of care which later led to a fall involving a head injury.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date November 15, 2021
---	---------------------------