

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Inspection Type: Routine Inspection

Licensee: Casa Dolce Casa Inc. / 7890 Pine Valley Drive, Woodbridge, ON L4L 2J3 (the "Licensee")

Retirement Home: Casa Dolce Casa / 7890 Pine Valley Drive, Woodbridge, ON L4L 2J3 (the "home")

Licence Number: T0475

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

- **24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.
- 24. (5) The licensee shall,
 - (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
 - (i) the loss of essential services,
 - (ii) situations involving a missing resident,
 - (iii) medical emergencies,
 - (iv) violent outbursts;
 - (b) at least once every two years, conduct a planned evacuation of the retirement home;

Inspection Finding

The Licensee failed to complete emergency plan testing as prescribed. Further the Licensee failed to complete the Planned Evacuation as prescribed. The Licensee also failed to keep current arrangements with community agencies, and partners that will be involved in responding to an emergency.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Shara Bundy	November 2, 2021

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