

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** October 1, 2021 **Name of Inspector:** Ken Graham

**Inspection Type:** Routine Inspection

Licensee: Fox Run Residence Management Inc. / 104 Thousand Islands Parkway, Gananoque, ON K7G 2V4

(the "Licensee")

Retirement Home: Fox Run Retirement Residence / 104 Thousand Islands Parkway, Gananoque, ON K7G

2V4 (the "home")

Licence Number: N0001

## **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months.
- <u>47. (7)</u> If one of the care services that the licensee provides to a resident is the provision of a meal, the resident's plan of care is only complete if it includes a description of the food restrictions, food allergies and food sensitivities of the resident that are known.

## **Inspection Finding**

The Licensee failed to provide evidence of food restrictions, allergies and food sensitivities in a resident's plan of care. In addition, the Licensee failed to provide evidence that plans of care were reviewed and revised as required by the legislation.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

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Specifically, the Licensee failed to comply with the following subsection(s):

## 24. (5) The licensee shall,

- (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
  - (iii) medical emergencies,
  - (iv) violent outbursts;
  - (i) the loss of essential services,
  - (ii) situations involving a missing resident,

## **Inspection Finding**

The Licensee failed to provide evidence of testing relating to loss of essential services, missing residents, medical emergencies and violent outbursts.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Ken Graham	November 1, 2021

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