

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: October 20, 2021 | Name of Inspector: Jennifer Sarkis |
| Inspection Type: Routine Inspection | |
| Licensee: Lakeview Retirement Centre Inc. / 339 Highway 8, Stoney Creek, ON L8G 1E7 (the "Licensee") | |
| Retirement Home: Lakeview Retirement Centre / 339 Hwy. #8, Stoney Creek, ON L8G 1E7 (the "home") | |
| Licence Number: S0086 | |

| Purpose of Inspection |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>1. The resident or the resident's substitute decision-maker.</p> |
| <p>Inspection Finding</p> <p>The Licensee failed to ensure that residents' plans of care were approved by either the resident or their substitute decision maker. Further, a copy of the plan of care was not provided to the resident and/or substitute decision maker.</p> |
| <p>Outcome</p> <p>At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.</p> |

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector  | Date October 27, 2021 |
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