

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: September 13, 2021 **Name of Inspector:** Ken Graham

Inspection Type: Routine Inspection

Licensee: Crown Ridge Health Care Services Inc. / 106 Crown Street, Trenton, ON K8V 6R3 (the "Licensee")

Retirement Home: The Riverine Independent and Retirement Living / 328 Dundas Street, Napanee, ON K7R

4B5 (the "home")

Licence Number: N0105

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (5) The licensee shall,

(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,

(iv) violent outbursts;

Inspection Finding

On the day of the inspection the Licensee did not provide evidence that a test of the emergency plan relating to violent outbursts had been undertaken on an annual basis as required.

Outcome

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

Final Inspection Report Page 1 of 2



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Ken Graham	October 26, 2021

Final Inspection Report Page 2 of 2