

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> September 8, 2021	<b>Name of Inspector:</b> Ingrid Boiago RN
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> 480313 Ontario Inc. / 335 Dundas Street, Waterdown, ON L0R 2H0 (the "Licensee")	
<b>Retirement Home:</b> Waterdown Manor / 335 Dundas Street, Waterdown, ON L0R 2H0 (the "home")	
<b>Licence Number:</b> T0184	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>17. (2)</b> Every licensee of a retirement home shall ensure that bathrooms in common areas of the home that are used by residents are adequately stocked with supplies including toilet paper.</p>
<p><b>Inspection Finding</b></p> <p>The Licensee failed to ensure that bathrooms in common areas of the home were adequately stocked with toilet paper.</p>
<p><b>Outcome</b></p> <p>The Licensee must take corrective action to achieve compliance.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>40.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p>(a) if the licensee is the sole provider of the resident's meals, the resident is offered at least three meals per day at reasonable and regular meal hours, a beverage between the morning and midday meals, a snack and a beverage between the midday and evening meals and a snack and a beverage after the evening meal;</p> <p>(b) menus provide adequate nutrients, fibre and energy for the resident, include fresh seasonal</p>

- foods and are consistent with standards of good nutrition in Canada;
- (c) the menu is varied and changes daily;
- (d) the menu cycle changes at least every 21 days;
- (e) the menu includes alternative entrée choices at each meal;
- (f) an individualized menu is developed for the resident if the resident's needs cannot be met through the home's menu cycle;
- (g) the resident is informed of his or her daily and weekly menu options;
- (h) the resident is given sufficient time to eat at his or her own pace;

**Inspection Finding**

The Licensee failed to ensure that provision of meals in the home were done in accordance with the above listed requirements.

**Outcome**

The Licensee must take corrective action to achieve compliance.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.**

Specifically, the Licensee failed to comply with the following subsection(s):

**20. (2)** The licensee shall ensure that all foods and fluids used in food preparation are prepared, stored, and served using methods to prevent contamination and food borne illness.

**Inspection Finding**

The Licensee failed to ensure that food preparation and storage were done using methods to prevent contamination and food borne illness.

**Outcome**


The Licensee must take corrective action to achieve compliance.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector   RN	Date  October 12, 2021
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