

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2021-S0143-93-01
Date of Order: September 30, 2021
Licensee: 1103161 Ontario Limited (the "Licensee")
Retirement Home: Delrose Retirement Residence, Delhi, ON
Licence Number: S0143
Order Information: The Deputy Registrar issued an Order to Pay an Administrative Penalty under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Deputy Registrar believes on reasonable grounds that the Licensee contravened section 67(1) of the Act, by failing to protect the Home's residents from emotional abuse by imposing inappropriate social isolation measures on residents.