

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2021-T0184-90-01
<b>Date of Order:</b> September 14, 2021
<b>Licensee:</b> 480313 Ontario Inc. (the "Licensee")
<b>Retirement Home:</b> Waterdown Manor, Waterdown ON
<b>Licence Number:</b> T0184
<b>Order Information:</b> The Deputy Registrar issued a Compliance Order (the "Order") to the Licensee under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act"). The Deputy Registrar believes on reasonable grounds that the Licensee has contravened sections 40(a),(b),(c),(d),(e),(f),(g), and (h) of Ontario Regulation 166/11 under the Act, pertaining to the provision of a meal. The Licensee has been ordered to take immediate steps to rectify these contraventions by ensuring that residents of the Home are offered the following: i) three meals per day which provide adequate nutrients, fibre and energy for residents, consistent with the standards of good nutrition in Canada, and which include fresh seasonal foods; ii) a menu that is varied, changes daily, and includes alternative menu options; iii) meals that are individualized for the resident if their needs cannot be met through the Home's menu cycle, and iii) sufficient time for residents to eat at their own pace.