

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: August 11, 2021	Name of Inspector: Georges Gauthier
Inspection Type: Routine Inspection	
Licensee: Diversicare Canada Management Services Co., Inc. / 5290 Yonge Street, North York, ON M2N 5P9 (the "Licensee")	
Retirement Home: The Richmond Retirement Residence / 175 North Front Street, Belleville, ON K8P 4Y8 (the "home")	
Licence Number: N0362	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</p> <p>The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>2. The prescribed person if there is a person prescribed for the purpose of this paragraph.</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(c) the care services set out in the plan have not been effective.</p> <p>47. (4) Subject to subsections (5) and (6), a plan of care for a resident is complete if the plan,</p> <p>(b) sets out,</p> <p>(ii) the names and contact information of the resident's substitute decision-makers, if any.</p>
<p>Inspection Finding</p> <p>The listed items were not fully addressed in relation to some of the plans of care reviewed.</p>

Outcome

The Licensee submitted a plan to achieve compliance by September 24, 2021. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector	Date September 1, 2021
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