

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 24, 2021	Name of Inspector: Tania Buko
Inspection Type: Mandatory Reporting Inspection	
Licensee: 2210221 Ontario Corporation / 6124 Ana Street, Brunner, ON N0K 1C0 (the "Licensee")	
Retirement Home: Country Meadows Retirement Residence / 6124 Ana Street, Brunner, ON N0K 1C0 (the "home")	
Licence Number: T0113	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 13; Hiring staff and volunteers.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>13. (2) The police record check must be a vulnerable sector check mentioned in paragraph 3 of subsection 8 (1) of the Police Record Checks Reform Act, 2015 to determine the person's suitability to be a staff member or volunteer in a retirement home and to protect residents from abuse and neglect.</p>
<p>Inspection Finding</p> <p>The License failed to ensure a vulnerable sector screening was completed for a staff member.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by August 5, 2021. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>20. (3) The licensee shall implement procedures for each of the following matters and ensure that all staff involved in preparing food receives adequate training in them and are retrained annually:</p> <ol style="list-style-type: none"> 1. The safe handling and storage of food, including how to maintain food at an appropriate temperature and how to practice good hand hygiene. 2. The safe operation, cleaning and sanitizing of all dishes, utensils and equipment involved in food

preparation.

3. The separation of clean and dirty dishes during the service of food.
4. The safe disposal of leftover food.
5. Appropriate cleaning schedules and sanitation practices.

40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,

- (a) if the licensee is the sole provider of the resident's meals, the resident is offered at least three meals per day at reasonable and regular meal hours, a beverage between the morning and midday meals, a snack and a beverage between the midday and evening meals and a snack and a beverage after the evening meal;
- (e) the menu includes alternative entrée choices at each meal;
- (g) the resident is informed of his or her daily and weekly menu options;

Inspection Finding

The Licensee failed to ensure that daily and weekly menus are posted in the home, that alternative choices are offered at each meal and that an afternoon snack is offered to the residents. In addition, the Licensee was unable to demonstrate that the required staff completed training in the home's food preparation procedures.

Outcome

The Licensee submitted a plan to achieve compliance by August 5, 2021. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Tania Buko</i>	Date August 5, 2021
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