

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** July 28, 2021 Name of Inspector: Julie Hebert

**Inspection Type:** Routine Inspection

Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Louisville, KY 40223 (the "Licensee")

Retirement Home: Sunrise Senior Living of Windsor / 5065 Riverside Drive, Windsor, ON N8Y 5B3 (the

"home")

**Licence Number: S0171** 

### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.

Specifically, the Licensee failed to comply with the following subsection(s):

- **24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.
- 24. (5) The licensee shall,
  - (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to.
    - (i) the loss of essential services,
    - (ii) situations involving a missing resident,
    - (iv) violent outbursts;
  - (b) at least once every two years, conduct a planned evacuation of the retirement home;
- **25.** (3) The licensee shall ensure that the emergency plan provides for the following:
  - 3. Resources, supplies and equipment vital for the emergency response being set aside and readily available at the retirement home and regular testing of all such resources, supplies and equipment to ensure that they are in working order.

**Inspection Finding** 

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The home was unable to demonstrate that they had completed all required testing of their emergency plan procedures and supplies within the required time frame. Additionally, they had not updated their arrangements with community partners.

#### Outcome

The Licensee submitted a plan to achieve compliance by August 24, 2021. RHRA to confirm compliance by inspection.

## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Quice Hebert	August 3, 2021

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