

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: July 22, 2021
Inspection Type: Complaint Inspection

Licensee: Chartwell Master Care Corporation / 7070 Derrycrest Drive, Mississauga, ON L5W 0G5 (the "Licensee")

Retirement Home: Chartwell Royal Marquis Retirement Residence / 590 Grand Marais Road, Windsor, ON N8X 3H4 (the "home")

Purpose of Inspection

Licence Number: S0058

The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

There are no findings of non-compliance relating to this section 83(1) complaint.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector (Angela Surler RN Date August 3, 2021

Final Inspection Report Page 1 of 1