

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** June 2, 2021 Name of Inspector: Heather Pozzo

**Inspection Type:** Complaint Inspection

Licensee: L'chaim Retirement Homes Inc. / 718 Sheppard Avenue, Toronto, ON M3H 2S6 (the "Licensee")

Retirement Home: L'chaim Retirement Homes Inc. / 718 Sheppard Avenue, Toronto, ON M3H 2S6 (the

"home")

**Licence Number:** T0041

### **Purpose of Inspection**

The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

47. (1) Subject to subsection (4), as soon as possible and not later than two days after a resident commences residency in a retirement home, the licensee of a retirement home shall develop an initial plan of care for the resident based on the initial assessment of the resident's immediate care needs conducted under section 43 that includes all of the information listed in subsection 62 (4) of the Act that is relevant to the resident's immediate care needs.

## **Inspection Finding**

The Licensee failed to develop an initial plan of care for the resident based on the initial assessment of the resident's immediate care needs within the required time frame of no later than 2 days after a resident commences residency.

#### **Outcome**

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Heaten Pogro	June 30, 2021

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