

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: May 26, 2021 | Name of Inspector: Gina Cook |
| Inspection Type: Routine Inspection | |
| Licensee: Swan Lake Limited Partnership / 20 Queen Street, Toronto, ON M5H 3R4 (the "Licensee") | |
| Retirement Home: Amica Swan Lake / 6360 16th Avenue, Markham, ON L3P 7Y6 (the "home") | |
| Licence Number: T0148 | |

| Purpose of Inspection |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary.</p> |
| <p>Inspection Finding</p> <p>The Licensee failed to review and revise a resident's plan of care when their care needs changed.</p> |
| <p>Outcome</p> <p>The Licensee must take corrective action to achieve compliance.</p> |

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector <i>G. Cook</i> | Date June 16, 2021 |
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