

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2021-T0145-93-01

Date of Order: June 11, 2021

Licensee: Amica Mature Lifestyles Inc. / Style de Vie Amica Inc. (the "Licensee")

Retirement Home: Amica Newmarket, Newmarket ON

Licence Number: T0145

Order Information: The Deputy Registrar issued an Order to Pay an Administrative Penalty under section 93 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Deputy Registrar believes on reasonable grounds that the Licensee contravened sections 67(2) and 62(10) of the Act, by failing to ensure a resident of the Home was not neglected and failing to ensure that the care services set out in the plan of care are provided to the resident in accordance with the plan of care. Further, the Deputy Registrar believes on reasonable grounds that the Licensee contravened section 23(1) of the Regulation by failing to fully implement the Home's Behaviour Management strategy.