

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 28, 2021	Name of Inspector: Melissa Meikle
Inspection Type: Compliance Inspection	
Licensee: 2739122 Ontario Inc. / 3140 Chemin Gendron, Hammond, ON K0A 2A0 (the "Licensee")	
Retirement Home: Résidence St. Mathieu / 3140 Chemin Gendron, Hammond, ON K0A 2A0 (the "home")	
Licence Number: N0526	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>17. (3) The licensee shall document the routines and methods used to comply with subsections (1) and (2).</p>
<p>Inspection Finding</p> <p>The home did not have cleaning routines and methods documented</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by June 15, 2021. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p>Inspection Finding</p> <p>The two plans of care reviewed did not have revised care needs reflecting current status.</p>

Outcome

The Licensee submitted a plan to achieve compliance by June 15, 2021. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;

Inspection Finding

Behaviour management strategies were not implemented for two residents who required them.

Outcome

The Licensee submitted a plan to achieve compliance by June 15, 2021. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date May 26, 2021
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