

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2021-T0060-93-01
<b>Date of Order:</b> April 19, 2021
<b>Licensee:</b> White Cliffe Terrace Ltd. (the "Licensee")
<b>Retirement Home:</b> White Cliffe Terrace, Courtice ON
<b>Licence Number:</b> T0060
<b>Order Information:</b> The Registrar issued an Order to Pay an Administrative Penalty under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee contravened sections 67(1), 68(2), 62(12) and 118 of the Act, by failing to protect residents from abuse, confining residents, failing to reassess residents and update their Plans of Care, and providing false or misleading information to an RHRA Inspector.