

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information | | |
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| Date of Inspection: April 15, 2021 | Name of Inspector: Angela Newman | |
| Inspection Type: Routine Inspection | | |
| Licensee: McVean Holding Corp. / 700 Nineteenth Avenue, Hanover, ON N4N 3S6 (the "Licensee") | | |
| Retirement Home: McVean Lodge / 700 Nineteenth Avenue, Hanover, ON N4N 3S6 (the "home") | | |
| Licence Number: S0113 | | |

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>24. (4)</u> The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

Inspection Finding

The Licensee failed to ensure the emergency plan is annually reviewed including contact information and agreements with agencies involved in responding to an emergency.

Outcome

The Licensee submitted a plan to achieve compliance by May 14, 2021. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (9)</u> The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident's substitute decision-maker.

2. The prescribed person if there is a person prescribed for the purpose of this paragraph.



Inspection Finding

The Licensee was not able to demonstrate that all plans of care were signed by the resident or substitute decision maker nor were they approved by or supervised under a member of the College of Nurses of Ontario or College of Physicians and Surgeons of Ontario.

Outcome

The Licensee submitted a plan to achieve compliance by May 2, 2021. RHRA to confirm compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

| Signature of Inspector | Date |
|------------------------|----------------|
| angela Neuman | April 30, 2021 |
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