

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 16, 2021	<b>Name of Inspector:</b> Julie Hebert
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Country Manor Estates Ltd. / 66 Victoria Street, Thedford, ON N0M 2N0 (the "Licensee")	
<b>Retirement Home:</b> Country Manor Retirement Home / 66 Victoria Street, Thedford, ON N0M 2N0 (the "home")	
<b>Licence Number:</b> S0096	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p style="padding-left: 40px;"><b>62. (12)</b> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p style="padding-left: 80px;">(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p><b>Inspection Finding</b></p> <p>The home was not able to demonstrate that they have updated all plans of care in alignment with the regulations.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by April 19, 2021. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p style="padding-left: 40px;"><b>27. (5)</b> The licensee of a retirement home shall ensure that,</p> <p style="padding-left: 80px;">(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p style="padding-left: 120px;">(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief</p>

Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,  
(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);  
(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;

**Inspection Finding**

The home was not able to demonstrate that they were following all guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health surrounding physical distancing within the home in common areas; including the dining room.

**Outcome**


The Licensee submitted a plan to achieve compliance by April 19, 2021. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  	Date April 6, 2021
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